



G.O. Resume Transferable Skills Guide

Translating Your G.O. skills and experience to Your Resume.

Your experience may include **event management, hospitality, retail sales, leadership, customer experience, recreation, entertainment, training, international operations, and team management.**

Core Transferable Skills	Global & Cross-Cultural Experience
• Hospitality & Service Excellence • Customer / Guest Relations • Relationship Building • Cross-Cultural Communication • Team Collaboration • Conflict Resolution • Problem Solving • Adaptability & Flexibility • Multitasking • Working in Fast-Paced Environments • Public Speaking & Presentation	• Interpersonal Communication • Cultural Awareness & Adaptability • International Hospitality • International Work Experience • Multicultural Team Collaboration • Cross-Cultural Communication • Global Operations • Customer Experience • Multilingual Communication • Working with Diverse Populations • Adaptability to New Environments
Leadership & Operations	Guest Relations / Retail Services
Chef de Village, Chief of Service Managers • Strategic Planning • Executive Leadership & Mentoring • Multicultural Team Leadership • Workforce Planning, Recruitment & Scheduling • Staff Supervision, Training & Development • Team Building • Performance Management • Conflict Resolution • Vendor Coordination • Cross-Functional Collaboration • Policy & Procedure Implementation • Operational Problem Solving • Risk Management • Crisis Management • Operational Planning • Business Operations Management • Business Development • Project Coordination / Management • Financial Management • Event Management • Vendor Management • Guest Experience Management • Sales & Marketing • Quality Assurance • Stakeholder Engagement	These skills translate well to retail sales, account management, customer success, merchandising, store management, sales operations, and business development roles. • Retail Sales • Upselling & Cross-Selling • Customer Service • Sales & Revenue Generation • Sales Goals & Performance • Client/Guest Relationship Management • Promotional Activities • Lead Generation • Membership/Program Promotion • Brand Representation • Customer Retention • Business Development • Product Knowledge • Cash Handling & POS Systems • Inventory Management • Merchandising • Visual Merchandising • Stock Management

Events & Activities Experience	Entertainment / Performance
These skills translate well to events, marketing, communications, production, public relations, hospitality, community engagement, and entertainment roles.	
• Event Planning & Coordination • Event Production • Guest Activities & Entertainment • Group Activities • Special Events • Recreation Programming • Event Logistics • On-Site Event Management • Sports & Recreation Programming • Performance & Entertainment • Children's Programming • Themed Events • Guest Engagement	• Live Event Production • Entertainment Programming • Stage Performance • Public Speaking • Emceeing / Hosting • Audience Engagement • Event Coordination • Choreography / Dance • Music / Performance • Creative Problem Solving • Improvisation • Team Collaboration • Technical / Production Coordination • Guest Engagement
Kids / Mini Club Experience	Sport & Recreation Experience
These skills translate well to childcare, education, recreation, camps, youth programs, family services, hospitality, customer experience, and program coordination roles. • Childcare & Youth Program Management • Children's Activities & Recreation • Age-Appropriate Programming • Child Supervision & Safety • Activity Planning & Facilitation • Group Management • Parent & Family Relations • Conflict Resolution • Educational & Recreational Activities • Special Events & Children's Programming • Team Collaboration • Cross-Cultural Communication • Emergency Procedures	• Recreation Programming • Sports Instruction • Group Activities • Fitness & Wellness Programming • Guest Engagement • Activity Coordination • Equipment Management • Safety & Risk Awareness • Group Leadership • Event Coordination • Public Speaking • Team Building • Coaching & Instruction
Restaurant / Bar Experience	Culinary Experience
These skills translate well to restaurants, hotels, catering, institutional food service, senior living, hospitals, schools, food production, and hospitality operations	
• Food & Beverage Service • Guest Relations / Customer Experience • Beverage Preparation • POS / Cash Handling • Upselling • High-Volume Service • Event & Banquet Service • Complaint Resolution • Food Safety & Sanitation • Team Coordination • Inventory Management • Opening & Closing Procedures	• Food Preparation & Production • HACCP / Food Safety Procedures • Health & Safety Compliance • Commercial Kitchen Operations • Kitchen Equipment Operation • High-Volume Fast-Paced Food Service • Quality Control & Food Presentation • Inventory & Stock Management • Food Cost Awareness • Team Collaboration • Time Management • Production Scheduling • Waste Reduction